East Sussex
Fire & Rescue Service

# East Sussex Fire & Rescue Performance Results Quarter 2 2020/21

NOVEMBER 2020

# Our Purpose

# We make our communities safer

## We will do this by:

## Commitment 1: Delivering high performing services

| Indicator No. | How will we measure performance? | 2019/20 Q2 result | National Quartile Position 2019/20 | 2020/21 Q2 result | Projected end of year result 2020/21 | Direction of travel from Q2 2019/20 result |
|---|---|---|---|---|---|---|
| 8 | Total number of incidents attended | 2,783 | | 2,726 | 10,168 | Improved |
| 9 | Number of deaths in primary fires | 0 | | 0 | 2 | Same |
| 10 | Number of injuries in primary fires | 4 | | 3 | 18 | Improved |
| **1 Priority** | **No of accidental dwelling fires** | **100** | | **125** | **461** | **Declined** |
| 11 | Number of primary fires | 269 | | 307 | 1,123 | Declined |
| 12 | Number of deliberate fires | 226 | | 243 | 951 | Declined |
| 13 | No of Industrial and Commercial fires | 35 | **This is an ESFRS indicator only, no National data is available for comparison** | 49 | 134 | Declined |

| Indicator No. | How will we measure performance? | 2019/20 Q2 result | National Quartile Position 2019/20 | 2020/21 Q2 result | Projected end of year result 2020/21 | Direction of travel from Q2 2019/20 result |
|---|---|---|---|---|---|---|
| 14 | 70% of the first arriving appliances at any incident from an 'On-Station response' within 10 minutes | 72.6% | **This is an ESFRS indicator only, no National data is available for comparison** | 77.4% | 76.5% | Improved |
| 15 | 70% of the first arriving appliances at any incident from an 'On-Call response' within 15 minutes | 72.6% | **This is an ESFRS indicator only, no National data is available for comparison** | 75.8% | 75.7% | Improved |

# We make our communities safer

## We will do this by:

## Commitment 2: Educating our communities

| Indicator No. | How will we measure performance? | 2019/20 Q2 result | National Quartile Position 2019/20 | 2020/21 Q2 result | Projected end of year result 2020/21 | Direction of travel from 2019/20 result |
|---|---|---|---|---|---|---|
| **2 Priority** | **% of Home Safety Visits to vulnerable people** | **92.2%** | **This is an ESFRS indicator only, no National data is available for comparison** | **95.9%** | **95.4%** | Improved |
| **6 Priority** | **Undertake 12,000 Home Safety Visits** | **2,584** | | **1,476** | **5,932** | N/a due to COVID-19 pandemic |
| | **Number of telephone HSVs completed (due to COVID-19 Pandemic)** | **N/a** | **This is an ESFRS indicator only, no National data is available for comparison** | **1,432** | **5,900** | Alternative delivery method |
| **7 Priority** | **Inspections of high risk premises completed** | **120** | | **50** | **364** | N/a due to COVID-19 pandemic |
| **7a Priority** | **Busines safety audits completed by Station crews** | **93** | **This is an ESFRS indicator only, no National data is available for comparison** | **13** | **32** | N/a due to COVID-19 pandemic |
| | Other Business Safety activities and interactions | 516 | **This is an ESFRS indicator only, no National data is available for comparison** | 608 | 2,282 | Alternative delivery method |
| 18 | Number of business safety engagement events | 7 | **This is an ESFRS indicator only, no National data is available for comparison** | 1 | 4 | N/a due to COVID-19 pandemic |
| 19 | Number of attendees at business safety engagement events | 111 | **This is an ESFRS indicator only, no National data is available for comparison** | 189 | 1,140 | N/a due to COVID-19 pandemic |

# We make our communities safer

## We will do this by:

## Commitment 3: Developing a multi-skilled, safe and valued workforce

| Indicator No. | How will we measure performance? | 2019/20 Q2 result | National Quartile Position 2017/18 | 2020/21 Q2 result | Projected end of year result 2020/21 | Direction of travel from 2019/20 result |
|---|---|---|---|---|---|---|
| **3 Priority** | **The number of working days/shifts lost due to sickness not to exceed 7.5 per employee** | **2.3** | **This is an ESFRS indicator only, no National data is available for comparison** | **1.8** | **5.6** | **Improved** |
| 20 | Number of RIDDOR incidents | 4 | | 1 | 6 | Improved |
| 21 | Number of workplace reported accidents / injuries | 72 | | 72 | 240 | Same |

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## We will do this by:

## Commitment 4: Making effective use of our resources

| Indicator No. | How will we measure performance? | 2019/20 Q2 result | National Quartile Position 2019/20 | 2020/21 Q2 result | Projected end of year result 2020/21 | Direction of travel from 2019/20 result |
|---|---|---|---|---|---|---|
| **4 Priority** | **A 32% reduction of automatic fire alarms (AFA) from the base year result of 2009/10** | **-34.8%** | **This is an ESFRS indicator only, no National data is available for comparison** | **-38.8%** | **-40.5%** | **Improved** |
| 22 | % of AFA mobilised calls to properties covered by the RRO that were classified as a primary fire | 1.4% | **This is an ESFRS indicator only, no National data is available for comparison** | 3.5% | 2.6% | Declined |
| **5 Priority** | **% of accidental dwelling fires confined to room of origin** | **94.0%** | **This is an ESFRS indicator only, no National data is available for comparison** | **95.2%** | **93.5%** | **Improved** |